

# Second Judicial District Court Washoe County Law Library

### **AGENDA**

A meeting has been scheduled for the Law Library Board of Trustees on Wednesday, September 2, 2020, at 12:00 PM. This meeting will be held by teleconference only due to concerns for public safety resulting from the COVID-19 emergency and pursuant to the Governor of Nevada's Declaration of Emergency Directive 006 Section 1 which suspends the requirement in NRS 241.023(1)(b) that there be a physical location designated for meetings of public bodies where members of the public are permitted to attend and participate.

Members of the public may attend the meeting via ZOOM webinar by accessing the following link: <a href="https://washoecourts.zoom.us/j/97182453641?pwd=RGpwSjNIMWZiSThCRWdZSHZJS0IFQT09">https://washoecourts.zoom.us/j/97182453641?pwd=RGpwSjNIMWZiSThCRWdZSHZJS0IFQT09</a> Passcode: 379249. This option will require a computer with audio and video capabilities.

**NOTE:** Items on the agenda may be taken out of order; combined with other items; removed from the agenda; moved to the agenda of another later meeting; or may be voted on in a block. Items with a specific time designation will not be heard prior to the stated time, but may be heard later.

<u>Accessibility.</u> In compliance with the Americans with Disabilities Act, those requiring accommodation for this meeting should notify the Washoe County Law Library at (775) 328-3250, 24 hours prior to the meeting

<u>Time Limits.</u> Public comments are welcomed during the Public Comment periods for all matters, whether listed on the agenda or not, and are limited to three minutes per person. Additionally, public comment of three minutes per person will be heard during individual action items on the agenda. Persons may not allocate unused time to other speakers.

**Public Comment.** As required by the Governor's Declaration of Emergency Directive 006 Section 2, members of the public may submit public comment by logging into the ZOOM webinar listed above, via email to emily.reed@washoecourts.us or by leaving a voice message at: (775) 325-6625. Voice messages received will either be broadcast into the record during the meeting, or transcribed for entry into the record. The Board will make reasonable efforts to include all comments received for public comment by email and voice-mail into the record. Please try to provide comments by 4:00 p.m. on September 1, 2020.

Responses to Public Comments. The Board of Trustees can deliberate or take action only if a matter has been listed on an agenda properly posted prior to the meeting. During the public comment period, speakers may address matters listed or not listed on the published agenda. The Open Meeting Law does not expressly prohibit responses to public comments by the Board of Trustees. However, responses from Board members to unlisted public comment topics could become deliberation on a matter without notice to the public. On the advice of legal counsel and to ensure the public has notice of all matters the Board of Trustees will consider, Board of Trustees may choose not to respond to public comments, except to correct factual inaccuracies, ask for staff action or to ask that a matter be listed on a future agenda. The Board of Trustees may do this either during the public comment item or during the following item: "Board Comment – Limited to Announcements or Issues for Future Agendas".

Supporting documentation for agenda items provided to the Law Library Board of Trustees is available to members of the public in the lobby of 1 S. Sierra Street, Reno, Nevada 89501, and online at <a href="https://www.washoecourts.com/lawlibrary/boardoftrustees">https://www.washoecourts.com/lawlibrary/boardoftrustees</a>. Ms. Sarah Bates, Law Librarian II, is the person designated by the Law Library Board of Trustees to respond to requests for supporting materials. Ms. Bates is located at the Second Judicial District Court and may be reached by telephone at (775) 328-3254 or by email at <a href="mailto:sarah.bates@washoecourts.us">sarah.bates@washoecourts.us</a>.

#### The agenda will be:

12:00 PM

- 1. Roll Call
- 2. Public Comments
- 3. Approval of Minutes from Board Meeting of May 6, 2020. For possible action.
- 4. Update regarding the Law Library, including Lawyer in the Library Update, recruitment for open positions, 2020 statistics on volunteers, attendance, and topics covered.
- 5. Update regarding the Law Library during the COVID-19 closure and next steps to reopen. For possible action.
- 6. Review of updates to Library Card Policy and Confidentiality of Library Records Policy. For possible action.
- 9. Update and discussion about creation of informational videos about the court system and court procedure for the public. For possible action.
- 10. Board Comment Limited to Announcements or Issues for Future Agendas
- 11. Public Comments
- 12. Adjournment

The agenda for this meeting has been posted at the following locations: the Second Judicial District Court (<a href="https://www.washoecourts.com/">https://www.washoecourts.com/</a>), the Nevada Public Notice Website (<a href="https://notice.nv.gov/">https://notice.nv.gov/</a>) and the Washoe County Law Library at (<a href="https://www.washoecourts.com/lawlibrary/boardoftrustees">https://www.washoecourts.com/lawlibrary/boardoftrustees</a>). Pursuant to Section 3 of the Declaration of Emergency Directive 006, the requirement in NRS that notice agendas be physically posted within the State of Nevada has been suspended.

## WASHOE COUNTY LAW LIBRARY SECOND JUDICIAL DISTRICT COURT

### Law Library Board of Trustees Meeting Minutes

May 6, 2020, 12:00 p.m.

 Roll Call Board Members present:

Honorable Scott Freeman, Patricia Halstead, Cortney Young, Kathi Lutsch, and Mike Kattelman.

Also present were Lindsay Liddell, Deputy District Attorney, and Emily Reed, Assistant Court Administrator, Kait Flocchini, State Bar Counsel. Ms. Flocchini left after Agenda item 5.

Sarah Bates, Law Librarian joined at 12:13 p.m. and left after Agenda item 5.

- Public Comments None.
- 3. Approval of Minutes from Board Meeting of February 5, 2020.

Mike Kattelman moved for approval of the minutes. Second by Patricia Halstead. Unanimous approval.

4. Approval of Minutes from Emergency Board Meeting of March 16, 2020.

Mike Kattelman moved for approval of the minutes. Second by Patricia Halstead. Unanimous approval.

5. Kait Flocchini, State Bar Counsel, presented the Board with information regarding the various disciplinary statuses imposed by the State Bar of Nevada to guide volunteer protocol.

Discussion about Lawyer in the Library volunteer protocol, including a section regarding disciplinary status with the State Bar of Nevada, and creating a volunteer acknowledgment of receipt of protocol.

Board directed that the protocol be revised to include a section asking volunteers to disclose any formal disciplinary action currently pending with the State Bar of Nevada. Volunteers will also be required to disclose any suspensions within the last five (5) years.

Motion by Mike Kattelman. Chief Judge Freeman seconded. Unanimous approval.

6. Update regarding the Law Library, including Lawyer in the Library Update, 2020

statistics on volunteers, attendance, and topics covered.

Ms. Reed provided information regarding the amount of protection orders being sought during COVID-19 and assistance provided.

Nikki Cohn has retired after over 30 years of service. The Board thanked her for her service.

Natalie Villegas is a new employee and the Board welcomes her.

Ms. Reed provided a detailed overview of the items the Law Library team is working on including trainings, website updates, and staff meetings.

Discussion regarding challenges presented by circumstances related to COVID-19.

7. Update regarding Law Library closure during COVID-19 and possible next steps to re-open.

Discussion regarding possible curbside lending and returns of materials provided by the Law Library. Staff is working to accommodate patrons of the Law Library via Zoom or telephonic appointments.

8. Review of updated Law Library Board of Trustees member application and discussion about any additional questions to be added to the application.

Ms. Liddell, Esq., provided guidance regarding the address requirement on the application. Washoe County purchased a new program that will require board members to apply via the program.

Discussion regarding ability to add information to the application but not remove it.

Motion by Patricia Halstead to approve application with the additional requirement for lawyers to provide a certificate of good standing from the State Bar of Nevada. Second by Cortney Young. Unanimous approval.

9. Update and discussion about creation of informational videos about the court system and court procedure for the public.

Mike Kattelman provided an update on the status of the funds provided by the Family Law Section of the State Bar and indicated that the funds were now on deposit with the Clerk of the Court. Due to COVID-19 and restrictions related thereto Mr. Kattelman will be seeking volunteers through other methods.

Board Comment – None.

- 11. Public Comments None.
- 12. Adjournment; Next meeting September 2, 2020, at 12:00 pm.

| SECOND JUDICIAL DISTRICT COURT STATISTICS  |                  |                      |            |  |
|--|------------------|----------------------|------------|--|
| WASHOE COUNT                               | Y LAW LIBRARY    | Y IN PERSON VISITS   |            |  |
|  | JUNE 2020        |                      |            |  |
|  | 6/1/20 - 6/30/20 |                      |            |  |
|  |                  |                      | mom. v     |  |
| TIME                                       | GENERAL PUBLIC   | ATTY OR OTH LGL PROF | TOTAL      |  |
| 8:00 AM - 5:00 PM                          | NO IN PI         | ERSON VISITS         | 0          |  |
| WASHOE COUNT                               | Y LAW LIBRAR!    | Y LIVE CHATS         |            |  |
|  | ClickDesk        | TOTAL                | 82         |  |
| WASHOE COUNT                               | Y LAW LIBRARY    | Y TELEPHONE CALL     | S          |  |
| TIME                                       | GENERAL PUBLIC   | ATTY OR OTH LGL PROF | TOTAL      |  |
| 8:00 AM - 10:00 AM                         |                  |                      | 0          |  |
| 10:00 AM - 12:00 PM                        |                  |                      | 0          |  |
| 12:00 PM - 3:00 PM                         |                  |                      | 0          |  |
| 3:00 PM - 5:00 PM                          |                  |                      | 0          |  |
| 5:00 PM - 7:00 PM                          |                  |                      | 0          |  |
|  |                  | TOTAL                | 359        |  |
| <b>L</b> A                                 | AWYER IN THE I   | <b>LIBKAKY</b>       |            |  |
| PROGRAMS                                   | PARTICIPANTS     | PARTICIPANTS T       | URNED AWAY |  |
| Family Law                                 | 48               | 0                    |            |  |
| General Law                                | 20               | 0                    |            |  |
| Probate                                    | 7                | 0                    |            |  |
| TOTAL                                      | 75               | 0                    |            |  |
| WASHOE COUNTY LAW LIBRARY ELECTRONIC USAGE |                  |                      |            |  |
| ELECTRONIC USAGE TOTAL                     |                  |                      | AL         |  |
| Circulation of Books                       |                  | 17                   |            |  |
| EBSCO                                      |                  | 13                   |            |  |
| Email- Ask a Librarian                     |                  | 132                  |            |  |
| Inhouse Usage                              |                  |                      |            |  |
| Internet / Contexte                        |                  |                      |            |  |
| Westlaw Searches                           | TOTAL            | 162                  |            |  |
|  | IUIAL            | 102                  |            |  |

### SECOND JUDICIAL DISTRICT COURT STATISTICS

### WASHOE COUNTY LAW LIBRARY REFERENCE

JUNE 2020 6/1/20 - 6/30/20

|  | 0/1/20 - 0/30/20 | ı                    |       |
|--|------------------|----------------------|-------|
| REFERENCE QUESTIONS                      | GENERAL PUBLIC   | ATTY OR OTH LGL PROF | TOTAL |
| Family Law                               | 12               | 0                    | 12    |
| Adoption/ Termination of Parental Rights | 13               | 0                    | 13    |
| Answers                                  | 11               | 0                    | 11    |
| Child Custody                            | 29               | 0                    | 29    |
| Child Support                            | 33               | 0                    | 33    |
| Divorce/ Annulment/Separation            | 42               | 0                    | 42    |
| Domestic Violence/TPO/EPO                | 26               | 0                    | 26    |
| Family Court Procedures/Packets          | 24               | 0                    | 24    |
| Guardianships Adult/Minor                | 32               | 0                    | 32    |
| Name Change Adult/Minor                  | 18               | 1                    | 19    |
| Motions/Notice/Emergency                 | 31               | 0                    | 31    |
| Oppositions/Objections                   | 34               | 2                    | 36    |
| Law Library Reference                    |                  |                      |       |
| Appeals                                  | 15               | 1                    | 16    |
| Civil Complaints/Petitions               | 20               | 3                    | 23    |
| Civil Procedure/State/Federal            | 8                | 0                    | 8     |
| Civil Rights/Constitutional Law          | 10               | 0                    | 10    |
| Contract                                 | 4                | 1                    | 5     |
| Criminal Law and Defense                 | 9                | 1                    | 10    |
| Employment/Labor                         | 0                | 0                    | 0     |
| Immigration                              | 4                | 0                    | 4     |
| Landlord/Tenant Rights                   | 2                | 0                    | 2     |
| Medical                                  | 0                | 0                    | 0     |
| Military/Veterans Rights                 | 0                | 0                    | 0     |
| Personal Injury/Damages                  | 20               | 2                    | 22    |
| Probate/Wills/Trusts/Estate Planning     | 8                | 1                    | 9     |
| Rogue Title                              | 0                | 0                    | 0     |
| Sealing of Criminal Record               | 0                | 0                    | 0     |
| Law Library Services                     |                  |                      |       |
| Liberty Catalog/Circulation              | 7                | 17                   | 24    |
| Copier Use/ Change                       | 0                | 0                    | 0     |
| Eflex / E-Filing                         | 58               | 0                    | 58    |
| Internet/ Contexte                       | 1                | 0                    | 1     |
| Lawyer in the Library Info./Referrals    | 90               | 7                    | 97    |
| Westlaw                                  | 31               | 2                    | 33    |
| Other Functions                          |                  |                      |       |
| Copies of Court Records                  | 25               | 0                    | 25    |
| Referrals To Other Services/NLS/WLS      | 23               | 3                    | 26    |
| Other                                    | 39               | 7                    | 46    |
|  |                  | TOTAL                | 715   |

| SECOND JUDICIAL DISTRICT COURT STATISTICS  |                      |                      |            |  |
|--|----------------------|----------------------|------------|--|
| WASHOE COUNT                               | Y LAW LIBRARY        | Y IN PERSON VISITS   |            |  |
|  | JULY 2020            |                      |            |  |
|  |                      |                      |            |  |
|  | 7/1/20 - 7/31/20     |                      |            |  |
| TIME                                       | GENERAL PUBLIC       | ATTY OR OTH LGL PROF | TOTAL      |  |
| 8:00 AM - 5:00 PM                          | NO IN PE             | ERSON VISITS         | 0          |  |
|  |                      |                      |            |  |
| WASHOE COUNT                               | Y LAW LIBRARY        | Y LIVE CHATS         |            |  |
|  |                      |                      |            |  |
|  | ClickDesk            | TOTAL                | 101        |  |
| WASHOE COUNT                               | Y LAW LIBRARY        | Y TELEPHONE CALL     | S          |  |
|  |                      |                      |            |  |
| TIME                                       | GENERAL PUBLIC       | ATTY OR OTH LGL PROF | TOTAL      |  |
| 8:00 AM - 10:00 AM                         |                      |                      | 0          |  |
| 10:00 AM - 12:00 PM                        |                      |                      | 0          |  |
| 12:00 PM - 3:00 PM                         |                      |                      | 0          |  |
| 3:00 PM - 5:00 PM                          |                      |                      | 0          |  |
| 5:00 PM - 7:00 PM                          |                      |                      | 0          |  |
|  |                      | TOTAL                | 221        |  |
| <b>■</b> JF                                | AWYER IN THE I       | ADKAK I              |            |  |
| PROGRAMS                                   | PARTICIPANTS         | PARTICIPANTS T       | URNED AWAY |  |
| Family Law                                 | 47                   |                      |            |  |
| General Law                                | 33                   |                      |            |  |
| Probate                                    | 23                   |                      |            |  |
| TOTAL                                      | 103                  | 0                    |            |  |
| WASHOE COUNTY LAW LIBRARY ELECTRONIC USAGE |                      |                      |            |  |
| ELECTRONIC USAG                            | GE                   | TOTA                 | AL         |  |
|  | Circulation of Books |                      | 16         |  |
| EBSCO                                      |                      | 8                    |            |  |
| Email- Ask a Librarian                     |                      | 80                   |            |  |
| Inhouse Usage                              |                      | 0                    |            |  |
| Internet / Contexte Westlaw Searches       |                      | 0                    |            |  |
| Westiaw Searches                           | 104                  |                      |            |  |
|  | TOTAL                | 104                  |            |  |

### SECOND JUDICIAL DISTRICT COURT STATISTICS

### WASHOE COUNTY LAW LIBRARY REFERENCE JULY 2020

7/1/20 - 7/31/20

|  | 1/1/20 - 1/31/20 |                      |       |
|--|------------------|----------------------|-------|
| REFERENCE QUESTIONS                      | GENERAL PUBLIC   | ATTY OR OTH LGL PROF | TOTAL |
| Family Law                               |                  | -                    |       |
| Adoption/ Termination of Parental Rights | 6                | 1                    | 7     |
| Answers                                  | 4                | 0                    | 4     |
| Child Custody                            | 25               | 0                    | 25    |
| Child Support                            | 20               | 0                    | 20    |
| Divorce/ Annulment/Separation            | 39               | 0                    | 39    |
| Domestic Violence/TPO/EPO                | 8                | 0                    | 8     |
| Family Court Procedures/Packets          | 23               | 0                    | 23    |
| Guardianships Adult/Minor                | 20               | 0                    | 20    |
| Name Change Adult/Minor                  | 6                | 0                    | 6     |
| Motions/Notice/Emergency                 | 26               | 0                    | 26    |
| Oppositions/Objections                   | 5                | 0                    | 5     |
| Law Library Reference                    |                  |                      |       |
| Appeals                                  | 1                | 0                    | 1     |
| Civil Complaints/Petitions               | 14               | 0                    | 14    |
| Civil Procedure/State/Federal            | 3                | 0                    | 3     |
| Civil Rights/Constitutional Law          | 0                | 0                    | 0     |
| Contract                                 | 0                | 0                    | 0     |
| Criminal Law and Defense                 | 7                | 0                    | 7     |
| Employment/Labor                         | 1                | 0                    | 1     |
| Immigration                              | 0                | 0                    | 0     |
| Landlord/Tenant Rights                   | 10               | 0                    | 10    |
| Medical                                  | 0                | 0                    | 0     |
| Military/Veterans Rights                 | 0                | 0                    | 0     |
| Personal Injury/Damages                  | 0                | 0                    | 0     |
| Probate/Wills/Trusts/Estate Planning     | 12               | 0                    | 12    |
| Rogue Title                              | 0                | 0                    | 0     |
| Sealing of Criminal Record               | 4                | 0                    | 4     |
| Law Library Services                     |                  |                      |       |
| Liberty Catalog/Circulation              | 6                | 17                   | 23    |
| Copier Use/ Change                       | 0                | 0                    | 0     |
| Eflex / E-Filing                         | 25               | 3                    | 28    |
| Internet/ Contexte                       | 0                | 0                    | 0     |
| Lawyer in the Library Info./Referrals    | 88               | 0                    | 88    |
| Westlaw                                  | 4                | 3                    | 7     |
| Other Functions                          |                  |                      |       |
| Copies of Court Records                  | 9                | 1                    | 10    |
| Referrals To Other Services/NLS/WLS      | 18               | 0                    | 18    |
| Other                                    | 50               | 8                    | 58    |
|  |                  | TOTAL                | 467   |

### LAWYER IN THE LIBRARY PROGRAM FOR FAMILY, GENERAL & PROBATE **PROGRAM**

## FAMILY LAW MAY - JULY 2020

| MONTH            | ATTORNEY   | ATTORNEYS<br>PER SESSION | NEW<br>ATTORNEYS | PARTICIPANTS | TURNED<br>AWAY |
|------------------|--|--------------------------|------------------|--------------|----------------|
| MAY 5,<br>2020   | Tehan<br>Slocum/Kendra<br>Jepsen                 | 2                        | 0                | 10           | 0              |
| MAY 12,<br>2020  | Michael<br>Roth/Bronagh<br>Kelly                 | 2                        | 0                | 10           | 0              |
| MAY 19,<br>2020  | Elizabeth<br>Bittner/Bronagh<br>Kelly            | 2                        | 0                | 10           | 0              |
| MAY 26,<br>2020  | Kevin<br>Ryan/Michael<br>Roth                    | 2                        | 0                | 8            | 0              |
| JUNE 2,<br>2020  | Gary<br>Silverman/Tehan<br>Slocum                | 2                        | 0                | 12           | 0              |
| JUNE 9,<br>2020  | Michael Roth/Gary<br>Silverman                   | 2                        | 0                | 8            | 0              |
| JUNE 16,<br>2020 | Michael Roth/Janet<br>Traut/Johnathan<br>King    | 3                        | 0                | 12           | 0              |
| JUNE 23,<br>2020 | Janet Traut/Kevin<br>Ryan                        | 2                        | 0                | 8            | 0              |
| JUNE 30,<br>2020 | Bronagh Kelly                                    | 1                        | 0                | 8            | 0              |
| JULY 7,<br>2020  | Johnathan<br>King/Gary<br>Silverman              | 2                        | 0                | 12           | 0              |
| JULY 14,<br>2020 | Michael Roth/Gary<br>Silverman                   | 2                        | 0                | 10           | 0              |
| JULY 21,<br>2020 | Bronagh<br>Kelly/Gary<br>Silverman               | 2                        | 0                | 11           | 0              |
| JULY 28,<br>2020 | Janet<br>Traut/Michael<br>Roth/Gary<br>Silverman | 3                        | 0                | 14           | 0              |

Total of Attorneys Per Session- 27

Total of New Attorneys - 0

Total Assisted – 133

Total Family Law Turned Away – 0

### **GENERAL LAW**

### MAY-JULY 2020

| MONTH         | ATTORNEY           | ATTORNEYS<br>PER SESSION | NEW<br>ATTORNEYS | PARTICIPANTS | TURNED<br>AWAY |
|---------------|--------------------|--------------------------|------------------|--------------|----------------|
|               |                    | I EK SESSION             | ATTORNETS        |              | AWAI           |
| May 6, 2020   | Aaron Richter      |                          |                  |              |                |
|               |                    | 1                        | 0                | 2            | 0              |
| May 13, 2020  | Michael            |                          |                  |              |                |
|               | Alonso/John        |                          |                  |              |                |
|               | Samberg            | 2                        | 0                | 8            | 0              |
| May 20, 2020  | Colton Loretz      | 1                        | 0                | 1            | 0              |
| May 27, 2020  | Colton Loretz      | 1                        | 0                | 6            | 0              |
| June 3, 2020  | Michael Alonso     | 1                        | 0                | 4            | 0              |
| June 10, 2020 | Michael Alonso     | 1                        | 0                | 4            | 0              |
| June 17, 2020 | Matthew            |                          |                  |              |                |
|               | Morris/Madelyn     |                          |                  |              |                |
|               | Shipman            | 2                        | 0                | 5            | 0              |
| June 24, 2020 | Colton Loretz/John |                          |                  |              |                |
|               | Samberg            | 2                        | 0                | 7            | 0              |
| July 1, 2020  | Colton Loretz      | 1                        | 0                | 4            | 0              |
| July 8, 2020  | Matthew Morris     | 1                        | 0                | 5            | 0              |
|               | John               |                          |                  |              |                |
| July 15, 2020 | Samberg/Sarah      |                          |                  |              |                |
|               | Molleck            | 2                        | 0                | 8            | 0              |
| July 22, 2020 | Colton Loretz      | 1                        | 0                | 8            | 0              |
|               |                    |                          |                  |              |                |
| July 29, 2020 | Kristen Matteoni   | 1                        | 0                | 8            | 0              |
| TOTALS        |                    | 17                       | 2                | 33           | 0              |

Total of Attorneys Per Session- 17 Total of New Attorneys- 0 Total Assisted- 33 Total General Law Turned Away- 0

### PROBATE LAW

### MAY - JULY 2020

| MONTH         | ATTORNEY       | ATTORNEYS   | NEW       | PARTICIPANTS | TURNED |
|---------------|----------------|-------------|-----------|--------------|--------|
|               |                | PER SESSION | ATTORNEYS |              | AWAY   |
| May 6, 2020   | Nicole Harvey  | 1           | 0         | 6            | 0      |
| May 13, 2020  | Robert Broili  | 1           | 0         | 3            | 0      |
| May 20, 2020  | Robert Broili  | 1           | 0         | 2            | 0      |
| May 27, 2020  | Robert Broili  | 1           | 0         | 0            | 0      |
| June 3, 2020  | Ann Morgan     | 1           | 0         | 1            | 0      |
| June 10, 2020 | Debra          |             |           |              |        |
|               | Nicholson      | 1           | 0         | 2            | 0      |
| June 17, 2020 | Audrey         |             |           |              |        |
|               | Damonte        | 1           | 0         | 2            | 0      |
| June 24, 2020 | Nicole Harvey  | 1           | 0         | 2            | 0      |
| July 1, 2020  | Aaron Richter  | 1           | 0         | 2            | 0      |
| July 8, 2020  | Audrey         |             |           |              |        |
| •             | Damonte        | 1           | 0         | 5            | 0      |
| July 15, 2020 | Nicole Harvey  | 1           | 0         | 7            | 0      |
| July 22, 2020 | Robert Broili  | 1           |           | 5            | 0      |
| July 29, 2020 | Robert Brolili | 1           | 0         | 4            | 0      |

Total of Attorneys Per Session- 13

Total of New Attorneys - 0

Total Assisted – 41

Total Probate Law Turned Away - 0

\*3

## FILED

JACQUELINE BRYANT, CLERK By: DEPUTY CLERK

# IN THE SECOND JUDICIAL DISTRICT COURT OF THE STATE OF NEVADA IN AND FOR THE COUNTY OF WASHOE

IN THE ADMINISTRATIVE MATTER OF:

THE SECOND JUDICIAL DISTRICT COURT'S

RESPONSE TO CORONAVIRUS DISEASE

(COVID-19)

### **ADMINISTRATIVE ORDER 2020-10**

WHEREAS, the Second Judicial District Court ("District Court") Chief Judge has authority to make administrative decisions pertaining to the business of the court (WDCR 2(2), NRS 3.025(2)(c));

WHEREAS, on March 12, 2020, Governor Steve Sisolak ("Governor Sisolak") issued a Declaration of Emergency in Nevada to facilitate response to the Coronavirus Disease (COVID-19) pandemic;

WHEREAS, as the result of the Declaration of Emergency for COVID-19, Governor Sisolak issued Directives governing activities in Nevada, including a stay at home order, directives limiting the number of persons who can gather, and phases for reopening;

WHEREAS, the Declaration of Emergency for COVID-19, and all Directives issued are available at: gov.nv.gov/News/Emergency Orders/Emergency Orders (last accessed 08/04/2020);

WHEREAS, on March 18, 2020, the Chief Judge issued AO 2020-05 which temporarily closed the courthouse to the public;

WHEREAS additional Administrative Orders have been issued on other court matters and all Administrative Orders are available at washoecourts.com/Main/AdminOrders (last accessed 08/04/2020).

Accordingly, after review, and good cause appearing therefor, this Administrative Order 2020-10 follows:

This Administrative Order is intended to be consistent with the Declaration of Emergency in Nevada and to effectuate Governor Sisolak's issued Directives resulting from the Declaration of Emergency and subsequent renewals or extensions of said Directives.

Due to the on-going health crisis caused by the COVID-19 pandemic, the physical Washoe County Law Library remains closed to the public. Despite the Law Library's physical closure to the public, services continue to be offered through e-mail (LawLibrary@washoecourts.us), phone (775-328-3250), and virtual chat (www.washoecourts.com/LawLibrary). Law Library staff continues to offer services by promptly answering e-mails, phone calls, voicemails, and virtual chats.

In order to ensure continued access to the Law Library's print collection, contactless book lending is available to all Law Library cardholders. Patrons may request print materials through the Law Library's online catalog (https://washoelawlib.softlinkliberty.net/liberty/libraryHome.do), by phone call (775-328-3250), or by e-mail (LawLibrary@washoecourts.us). Patrons without a Law Library card may request one online by filling out an application through Law Library's online catalog (https://washoelawlib.softlinkliberty.net/liberty/libraryHome.do). Patrons wishing to access Westlaw remotely may go to the Law Library's webpage to sign-up for a free trial subscription to Westlaw (www.washoecourts.com/LawLibrary/OtherResources). There are other electronic databases that can be accessed remotely to obtain electronic books and sample legal forms. These additional databases can be found on the Law Library's webpage

(www.washoecourts.com/LawLibrary/OtherResources).

The Lawyer in the Library program is being offered virtually via phone or videoconference, with sign-up and program information available on the Washoe County Law Library website (www.washoecourts.com/LawLibrary). The Lawyer in the Library program is held on Tuesdays between 12 PM and 5 PM for the Family Law program, and Wednesdays between 12 PM and 5 PM for the General Law and Probate Law programs. Due to the closure of the Law Library's physical location to the public, all existing Conference Room reservations have been cancelled and no new Conference Room reservations are being accepted until the expiration of this order.

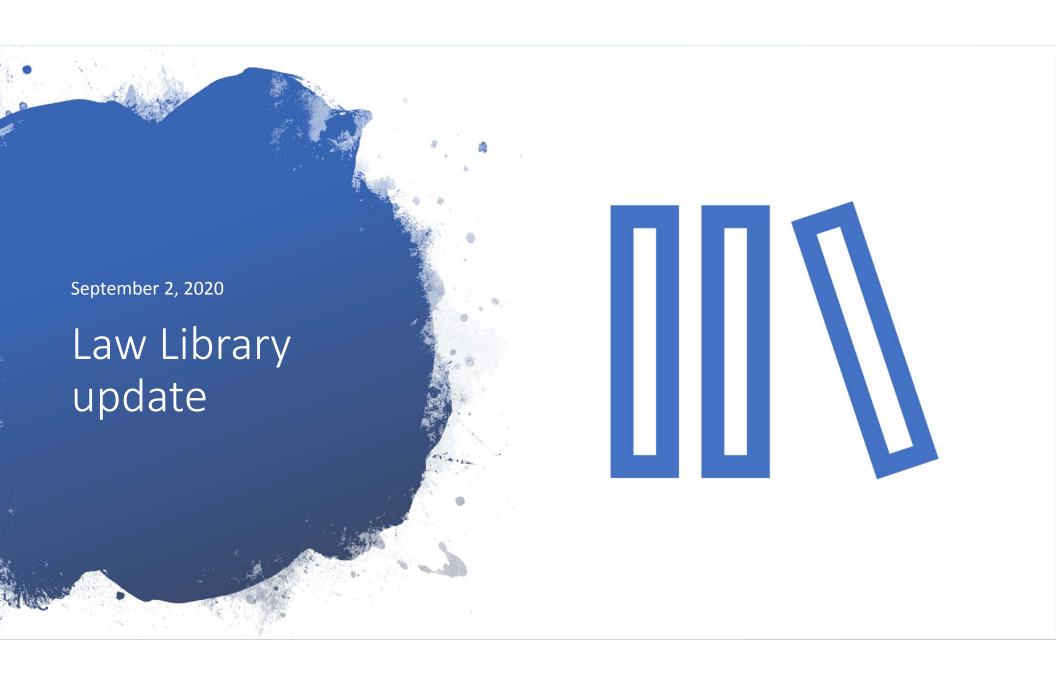
This Order shall be reviewed no later than every thirty (30) days and shall continue until modified or rescinded by a subsequent order.

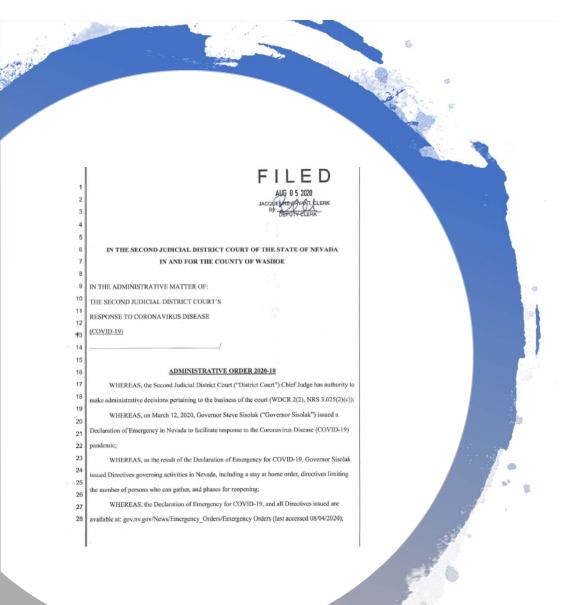
IT IS SO ORDERED.

DATED this 5th day of August, 2020.

SCOTT N. FREEMAN

**CHIEF JUDGE** 





# Administrative Order 2020-10

Issued regarding the Law Library closure as a response to COVID-19

# Law Library Staff



Currently down to 4 staff members with some recent departures



We are recruiting for 2 positions

# Where are we?



Most of the staff is working remotely from home



# We strive to have 1 team member in the Law Library Monday through Friday

Staff takes turns rotating through to accommodate tasks that require us to be in the building

# We are available to help!



Phone – the Law Library phones are forwarded to a cloud-based phone system that staff answers remotely



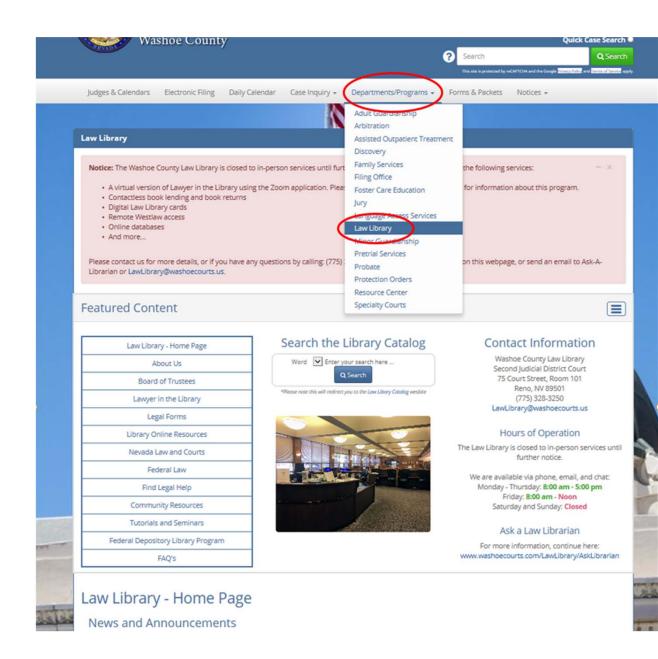
Email –we are responding to emails <u>LawLibrary@washoecourts.us</u>



Chat – Law Library staff has our own chat box on the Law Library webpage

### New website!

- We have redesigned our website
- Better organized and easier to find information
- We are continually adding online resources to assist patrons



# Virtual Lawyer in the Library

- We are offering the Lawyer in the Library program via Zoom
- Patrons sign up through our website
  - Family Law on Tuesdays
  - General Law on Wednesdays
  - Probate Law on the 1<sup>st</sup> & 3<sup>rd</sup>
     Wednesdays of the month
- We work around the volunteers' schedules and let them choose the times

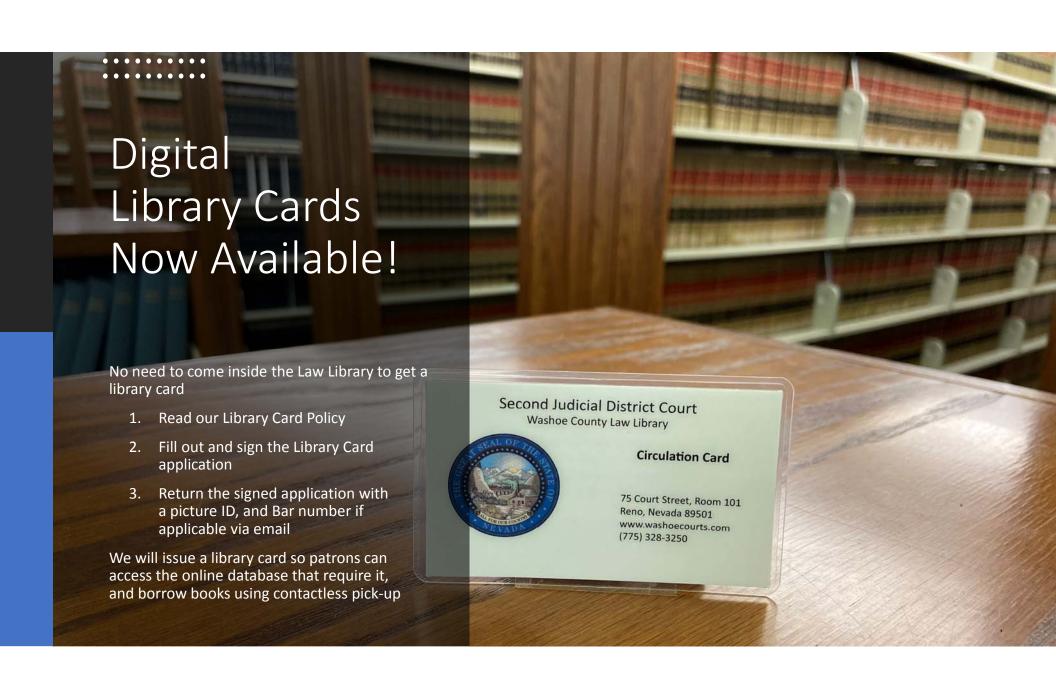


# Virtual Lawyer in the Library

- Law Library staff handles all technical aspects of the program
- We ensure patrons are able to get connected to Zoom
- The attorney is provided a private breakout room to meet with each patron privately for 15 minutes
- Both patrons and volunteer attorneys are enjoying the convenience and safety of the virtual format



Since going virtual, we have assisted 374 patrons!



# Contactless book lending began June 16



Patrons can request Law Library books



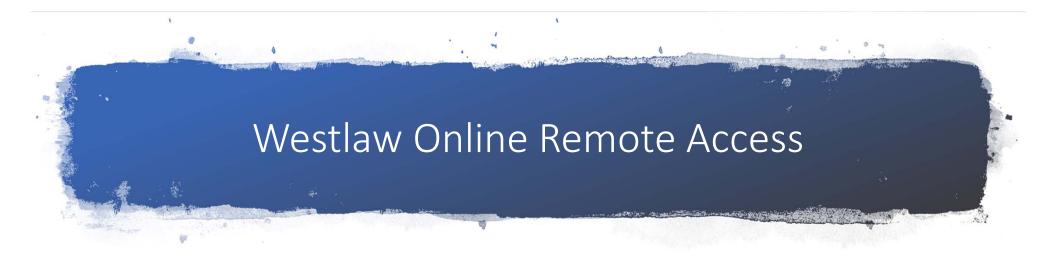
Schedule an appointment to pick-up the books



Pick-up the books from Law Library staff outside the courthouse, contact-free



Books can now be returned to our book return in the lobby of 1 S. Sierra





We have been offering remote access to Westlaw since mid-April.



Patrons can sign up for a free trial login that is good for 20 hours of usage for up to 14 days









### **Gale LegalForms**

• Form templates and sample forms

### **EBSCO Legal Information Resource Center**

- 80 full-text publications and reference books
- Thousands of forms searchable by state and topic

### Instructional eFlex videos

Requesting an E-Filing Account 1105 views

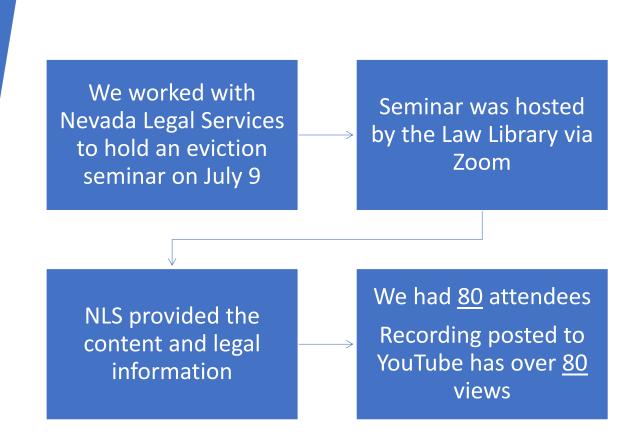
How to Attach an Exhibit 383 views

How to Electronically File via Eflex 366 views

How to File Miscellaneous Documents 159 views

And more, on our website!

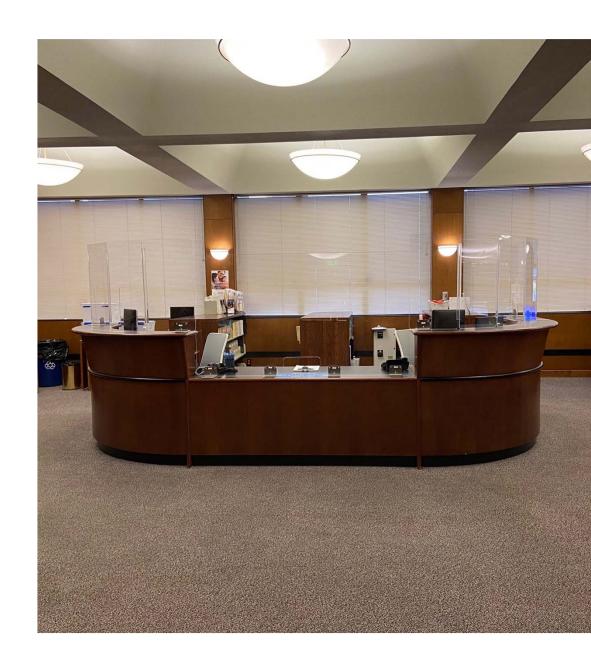
Preparing for upcoming Eviction needs

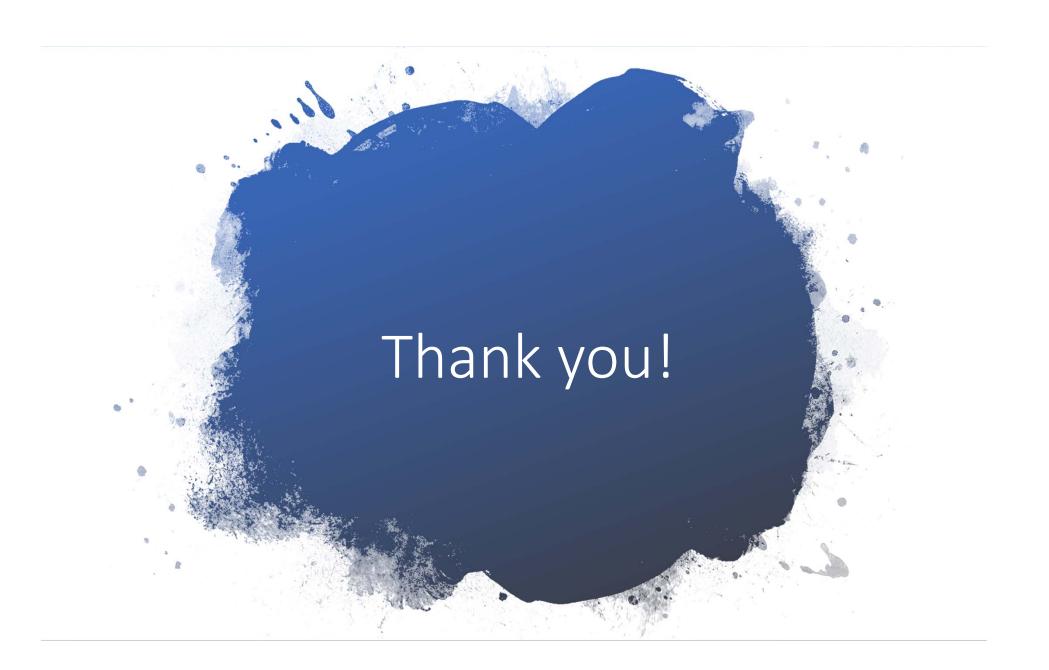


# Reopening plan

We are working on a safe and effective plan for reopening

- Sneeze guards at the reference desk
- Keyboard protective covers for public computers
- Staggering of public-use computers to allow for social distancing
- Patron appointments to limit people in library
- Rotating staff
- Continuing virtual format of Lawyer in the Library





| Policy Area:    |  |
|-----------------|--|
| Effective Date: |  |
| Revised Date:   |  |
| Review Date:    |  |

#### POLICY AND PROCEDURE

- 1. <u>Title:</u> Library Card Policy Law Library
- **Purpose:** The Law Library's collection is comprised of specialized legal materials. Items designated for circulation and not marked "Reference, Library Use Only" are available for loan to the public.
- **Policy:** This policy informs the public about the Law Library's circulation policy and the requirements needed to apply for a library card in order to borrow items.
- **Scope and Applicability:** A set of procedures guiding the public and Law Library staff through the process of applying for and the responsibilities of having a library card, for those who wish to borrow materials from the library's collection.
- **Definitions:** Not Applicable
- **6. Law:** Not Applicable
- 7. Procedures:
- Law Library patrons are required to have a library card to check out materials.
- Eligibility and Identification Requirements for a Library Card:
  - o Nevada Attorneys:
    - A State Bar of Nevada card or bar number, and a photo ID.
  - o <u>Nevada Residents or California Residents from the following</u> counties: El Dorado, Lassen, Placer, Plumas, Nevada, and Sierra:
    - Government issued photo ID (valid, with current address)
       OR
    - Government issued photo ID (valid, address not current) and a verification of current address. Documents that can be used to verify your address include a utility bill, lease, or a piece of mail with your name and current address on it.
- Only one library card is allowed per individual. The library card will
  expire on an annual basis and may be renewed if the account is in good
  standing (i.e. no overdue books, no unpaid charges, etc.), the patron
  presents a valid government issued photo ID, and can verify their current
  address, if needed.
- Upon checking out materials, patrons must present a current library card or a photo ID to library staff.
- The Law Library has a three-item borrowing limit and a lending period of seven days.

| Policy Area:    |  |
|-----------------|--|
| Effective Date: |  |
| Revised Date:   |  |
| Review Date:    |  |

#### POLICY AND PROCEDURE

- Materials may be renewed once before the due date for another seven days, if not requested by another library user. Patrons may renew materials by logging on to their library accounts online through the library's online catalog, in person, via email:
   LawLibrary@washoecourts.us, or by phone: 775-328-3250.
- Materials not returned by the due date will be considered overdue.
- As a courtesy, the Law Library's system generates an overdue notice to patrons who provide email addresses.
- If an item is lost or not returned within 30 days of the due date, the patron will be charged the replacement cost of the book.
- If the past due item is returned in good condition, the replacement cost will be waived.
- If a patron pays the replacement charge and later returns the lost item to the library, no refund is given. The patron may keep the book or donate it to the Law Library.
- Library users with unpaid lost or damaged book charges or who have not returned library materials, may not check out items from the Law Library until all charges have been paid, and the items are returned or replaced.
- Loss of your Library Card should be reported immediately to the Law Library.
- Obtaining a digital Law Library card:
  - o To apply for a digital Law Library card, a patron needs to agree to this policy and complete a Library Card Application.
  - Email the application with a copy of your government issued photo ID with proof of current address to LawLibrary@washoecourts.us.
  - o For attorneys, please include a copy of your Nevada Bar card or number in the email.
  - The patron will receive their Law Library card account information via email. The patron can pick up their physical card by coming to the Law Library and presenting a valid government issued photo ID.
- By applying for and accepting a library card, users accept responsibility for all materials checked out and are bound by the Law Library's policies and procedures.
- **8. Approved By:** Washoe County Law Library Board of Trustees

**End of Policy** 

Policy Area: Law Library-2
Effective Date: 09/08/2016
Revised Date: 09/07/2016
Review Date: 09/07/2016

#### POLICY AND PROCEDURE

1. <u>Title:</u> Library Card Policy – Law Library

2. **Purpose:** The Law Library's collection is comprised of specialized legal materials. Items designated for circulation and not marked "reference, library use only" are available for loan to the public.

- 3. **Policy:** This policy informs the public about the Law Library's lending practices and how to apply for a library card in order to borrow items.
- 4. **Scope and Applicability:** A set of procedures guiding the Law Library staff through the the process of issuing a library card to Law Library users who wish to borrow materials from the library's collection.
- 5. **Definitions:** Not Applicable.
- 6. **Law:** Not Applicable.
- 7. **Procedures:** 
  - Law Library patrons are required to have a library card to check out materials.
  - Eligibility and Identification Requirements for a Library Card:
    - o Nevada Attorneys:
      - A State Bar of Nevada card or bar number, and photo ID.
    - Nevada Residents or California Residents from the following counties:
       El Dorado, Lassen, Placer, Plumas, Nevada, and Sierra:

       Nevada/California Government ID (valid, with current address) and *one* other form of address verification; OR Nevada/California Government ID (valid, address not current), plus *two* other forms of current address verification.
    - o <u>Government Employees:</u> Government agency Identification and photo ID.
  - Upon checking out materials, patrons must present a current library card or photo ID to library staff.
  - The Law Library has a three item borrowing limit and a lending period of seven days.
  - Materials may be renewed before the due date for another seven days, if not requested by another library user. Patrons may renew materials in person or phone, 775-328-3250.
  - Materials not returned within seven days will be charged an overdue fine of \$1.00 per day, per book. If an item(s) is lost or not returned within 30 days, the patron will be charged the replacement cost of the book and an administrative fee of \$15.00.
  - As a courtesy, the Law Library's system generates an overdue notice to patrons who provide email addresses. However, not receiving an overdue notice does not excuse a card holder from overdue fines, replacement costs, or fees.
  - Library users with unpaid fines or who have not returned library materials, may not check
    out items from the Law Library until all charges have been paid, and the items returned or
    replaced.

Approved By: Washoe County Law Library Board of Trustees **End of Policy** 

| Policy Area:    |            |
|-----------------|------------|
| Effective Date: |            |
| Revised Date:   | 08/12/2020 |
| Review Date:    |            |

#### POLICY AND PROCEDURE

1. <u>Title:</u> Washoe County Law Library Confidentiality of Library Records

#### 2. Purpose:

Privacy and confidentiality of all patrons' library records or file information is protected by law and is important to the Washoe County Law Library. This includes all library circulation records and all other records linking the names of library patrons, their addresses, and other personal information with specific materials, online sites, and resources they access.

### 3. Policy:

Library staff members will protect information about library patrons and requests for information.

Any patron is entitled to information regarding his or her own items on loan, items on hold, items overdue, and fines. No information will be released to a patron by the library without verification that the patron asking for that information is that person.

No patron records or files will be made available to any individual, organization, or to any agency of federal, state or local government without a subpoena or court order. Any requests for patron record information will be referred to the Law Library Manager, the Assistant Court Administrator or the Clerk of the Court, and will not be released without authorization of same.

#### 4. Scope and Applicability:

This policy covers procedures for the handling and protection of library records and the confidentiality of all patrons' library records.

#### 5. Definitions:

**Circulation:** the lending of library books and other materials.

#### 6. <u>Law</u>:

Nevada Revised Statute 239.013 states:

"Any records of a public library or other library which contain the identity user and the books, documents, films, recording or other property of the library which were used are confidential and not public books or records within the meaning of NRS 239.010. Such records may be disclosed only in response to an order issued by a court upon a finding that the disclosure of such records is necessary to protect the public safety or to prosecute a crime."

| Policy Area:    |            |
|-----------------|------------|
| Effective Date: |            |
| Revised Date:   | 08/12/2020 |
| Review Date:    |            |

#### POLICY AND PROCEDURE

### 7. <u>Procedures:</u>

- If a subpoena, warrant, court order, or any requests for confidential library information are presented to Law Library staff, the Law Library Manager must be notified immediately.
- If the Law Library staff is asked to provide library records or files by an official agent or officer, the Law Library Manager must be notified immediately.
- If the Law Library provides information for a government agency through the USA PATRIOT Act, the Law Library cannot notify anyone, including the person whose confidential information is being provided.
- The Law Library cannot disclose to third parties the fact that confidential information has been requested or obtained on an individual, unless the individual consents or the Law Library is compelled to make the disclosure by order, warrant, subpoena, or other legal process.
- The Law Library reserves the right to voluntarily disclose any information to any person or entity where the manager of the Law Library believes that an emergency involving immediate danger of death or serious injury justifies the disclosure.

### 8. Approved By:

**End of Policy**