Second Judicial District Court



June 2024

Summary Monthly Minor Guardianship Case Status Report

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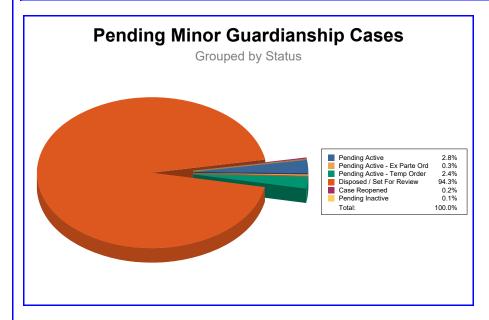
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1.1 - Status of Pending Minor Guardianship Cases

Average Age of Case reflects time of initial petition to either time of disposition or current date. Please note, the total number of cases does NOT reflect the actual number of children in the program. Please refer to the age breakout chart later in this document for the number of minors.

	<u>0 - 30</u>) Days	31 - 60 Days	61 - 90 Days	91 - 180 Days	<u>181 - 365</u> <u>Days</u>	<u>Greater than</u> <u>365 Days</u>	<u>Total</u>
Pending Active		16	14	10	1	0	0	41
Pending Active - Ex Parte Ord		5	0	0	0	0	0	5
Pending Active - Temp Order		7	14	10	4	0	0	35
Disposed / Set For Review	1	91	575	414	184	30	6	1,400
Case Reopened		2	0	0	0	1	0	3
Pending Inactive		1	0	0	0	0	0	1
Т	otal 2	22	603	434	189	31	6	1,485



Cases represented in the previous table and this graph contain cases with any initial filing date. Disposed cases are not listed here. Age of case is determined by the date the status was updated.

Pending - Active: A count of cases that, at the start of the reporting period, are awaiting disposition.

Pending Active - Ex Parte Order: A count of cases that have an ex parte order of guardianship filed and are awaiting further action.

Pending Active - Temp Order: A count of cases that have an order of temporary guardianship filed and are awaiting disposition.

Disposed/Set for Review: A count of cases at the end of each month that, following an initial Entry of Judgment, are awaiting a regularly scheduled review involving a hearing before a judicial officer during the reporting period.

Reopened: A count of cases in which judgments have previously been entered but which have been restored to the courts pending caseload due to the existing filing of a request to modify or enforce existing judgments.

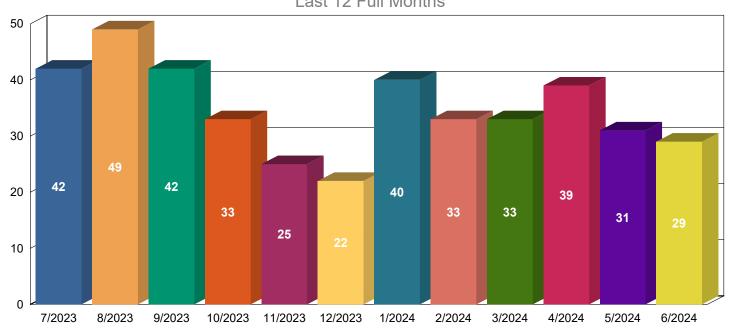
These days represent the time from petition to adjudication, at which point the cases stop aging. This group represents cases that are awaiting a regularly scheduled review (ex., annual report). These cases do not continue to age, and therefore, remain static in their respective age grouping.

1.2 - New Minor Guardianship Cases

New Minor Guardianship cases filed in the previous 12 months.

New Case Filings

Last 12 Full Months

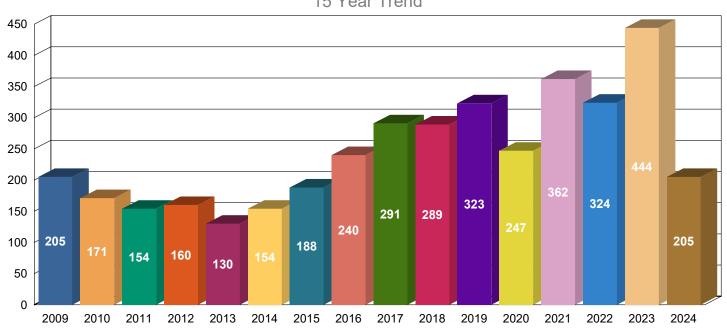


1.2.1 - New Minor Guardianship Cases

New Minor Guardianship cases filed in the previous 15 years.

New Case Filings

15 Year Trend

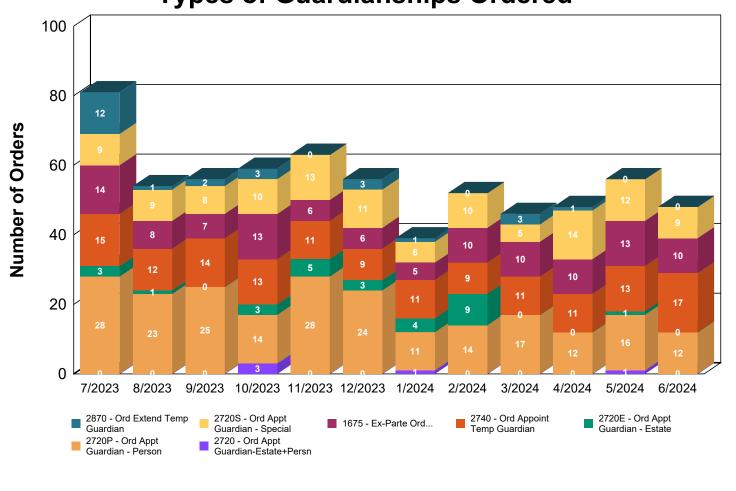


1.3 - Types of Guardianships Ordered

The below table shows the number and types of guardianships ordered in the past 12 full months. Definitions regarding the statutory authority for types of guardianships are listed in Appendix A.

	7/2023	8/2023	9/2023	10/2023	11/2023	12/2023	1/2024	2/2024	3/2024	4/2024	5/2024	6/2024	<u>Total</u>
2720 - Ord Appt Guardian-Estate+Persn	0	0	0	3	0	0	1	0	0	0	1	0	5
2720P - Ord Appt Guardian - Person	28	23	25	14	28	24	11	14	17	12	16	12	224
2720E - Ord Appt Guardian - Estate	3	1	0	3	5	3	4	9	0	0	1	0	29
2740 - Ord Appoint Temp Guardian	15	12	14	13	11	9	11	9	11	11	13	17	146
1675 - Ex-Parte Ord	14	8	7	13	6	6	5	10	10	10	13	10	112
2720S - Ord Appt Guardian - Special	9	9	8	10	13	11	6	10	5	14	12	9	116
2870 - Ord Extend Temp Guardian	12	1	2	3	0	3	1	0	3	1	0	0	26
Total	81	54	56	59	63	56	39	52	46	48	56	48	658





1.4 - Average Time to Disposition for Pending Active Cases - Last 12 Full Months

7/2023 8/2023 9/2023 10/2023 11/2023 12/2023 1/2024 2/2024 3/2024 <u>4/2024</u> <u>5/2024</u> <u>6/2024</u> **Total** Average Number of Days 75.1 72.1 57.8 70.4 49.4 57.0 65.8 100.9 74.9 70.01 61.7 96.8 66.4

Caseload Reports

1.5 - Minor Guardianship Cases Disposed.

State of Nevada - USJR definitions are provided in Appendix B.

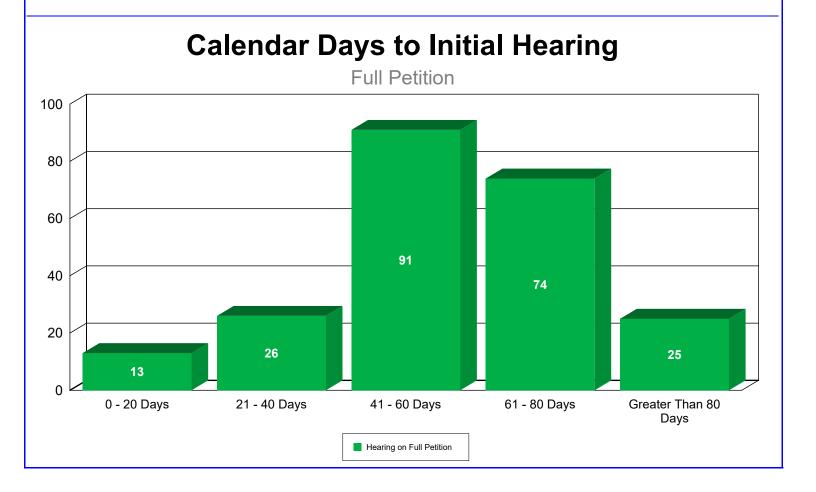
		7/2023	<u>8/2023</u>	9/2023	10/2023	11/2023	12/2023	<u>1/2024</u>	<u>2/2024</u>	<u>3/2024</u>	<u>4/2024</u>	<u>5/2024</u>	6/2024	<u>Total</u>
la Is	Order Term Guard or Final Actg	17	10	11	16	7	15	7	20	21	17	11	21	173
티싎	Guard: Age of Majority	7	2	3	4	7	6	8	6	6	2	4	2	57
Final Dispositions	Total	24	12	14	20	14	21	15	26	27	19	15	23	230
us Us	Bench N/J/T Judgment Reached	22	9	18	13	9	12	15	12	7	18	20	16	171
First Dispositions	SetId/Withdrn with Jud Conf/Hg	11	2	6	11	25	10	5	13	6	1	7	1	98
SOG:	Involuntary Dismissal	0	6	2	4	4	7	8	0	5	4	5	1	46
Dis	Voluntary Dismissal	1	5	5	1	4	0	0	0	3	0	4	1	24
irst	Other Manner of Disposition	1	0	5	2	2	0	2	2	0	1	0	0	15
ഥ	SetId/Withdrn w/o Jud Conf/Hrg	0	0	0	0	1	0	0	0	1	0	0	0	2
	Total	35	22	36	31	45	29	30	27	22	24	36	19	356

2.1 - Timeliness of First Hearing - Last 12 Full Months

2.1.1 - Hearing on Full Petition

Scheduled hearings for the last 12 months, broken out by the number of calendar days from initial petition filing to first hearing on a full petition.

			<u>0 - 20 Days</u>	21 - 40 Days	41 - 60 Days	61 - 80 Days	Greater Than 80 Days	<u>Total</u>
Hearing on Full Petition	Granted		10	15	76	65	24	190
incuming on it am it cannon	Others		1	6	5	4	0	16
	Vacated		2	0	3	3	1	9
	Continued		0	2	2	0	0	4
	Dismissed		0	0	4	0	0	4
	Denied		0	0	1	2	0	3
	Heard		0	3	0	0	0	3
	_	Total	13	26	91	74	25	229



2.1 - Timeliness of First Hearing - Last 12 Full Months

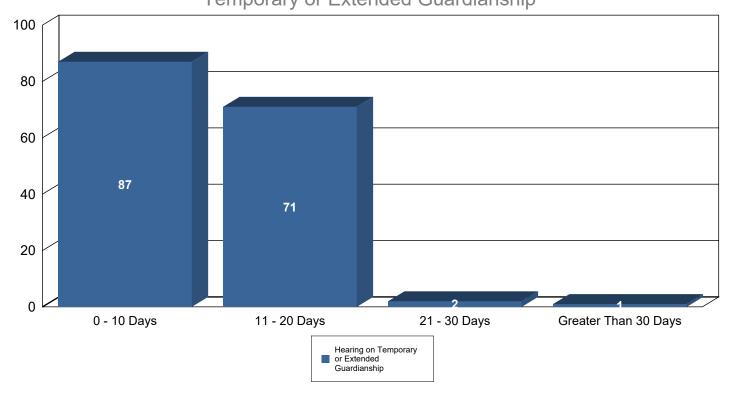
2.1.2 - Hearing on Temporary or Extended Guardianship

Scheduled hearings for the last 12 months, broken out by the number of calendar days from initial petition filing to first hearing on temporary or extended guardianship.

		<u>0 - 10 Days</u>	<u>11 - 20 Days</u>	21 - 30 Days	Greater Than 30 Days	<u>Total</u>
Hearing on Temporary or	Granted	73	62	1	1	137
Extended Guardianship	Denied	7	5	1	0	13
	Heard	3	3	0	0	6
	Vacated	1	1	0	0	2
	Continued	1	0	0	0	1
	Dismissed	1	0	0	0	1
	Others	1	0	0	0	1
	Tot	al 87	71	2	1	161

Calendar Days to Initial Hearing

Temporary or Extended Guardianship

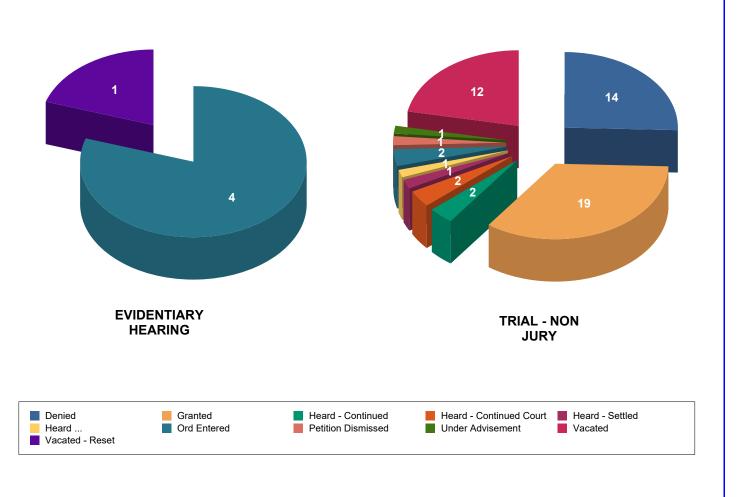


2.2.0 - Contested Trials & Evidentiary Hearings

Cases are grouped based upon resolution type. Pending contested trials are labled as 'Outcome Pending'.

		<u>7/2023</u>	<u>8/2023</u>	9/2023	<u>10/2023</u>	11/2023	<u>12/2023</u>	<u>1/2024</u>	<u>2/2024</u>	<u>3/2024</u>	<u>4/2024</u>	<u>5/2024</u>	<u>6/2024</u>
EVIDENTIARY	Y Ord Entered	4	0	0	0	0	0	0	0	0	0	0	0
HEARING	Vacated - Reset	0	0	0	0	0	0	0	0	1	0	0	0
	Total	4	0	0	0	0	0	0	0	1	0	0	0
TRIAL - NON	Denied	0	4	0	4	0	1	0	0	1	1	2	1
JURY	Granted	3	2	3	2	1	2	0	1	3	0	2	0
	Heard - Continued	2	0	0	0	0	0	0	0	0	0	0	0
	Heard - Continued Court	0	0	1	0	0	0	1	0	0	0	0	0
	Heard - Settled	0	0	0	0	0	1	0	0	0	0	0	0
	Heard	0	0	0	1	0	0	0	0	0	0	0	0
	Ord Entered	0	0	2	0	0	0	0	0	0	0	0	0
	Petition Dismissed	0	1	0	0	0	0	0	0	0	0	0	0
	Under Advisement	0	0	0	0	1	0	0	0	0	0	0	0
	Vacated	1	0	0	0	0	0	0	0	5	5	1	0
	Total	6	7	6	7	2	4	1	1	9	6	5	1

Contested Trials & Evidentiary Hearings



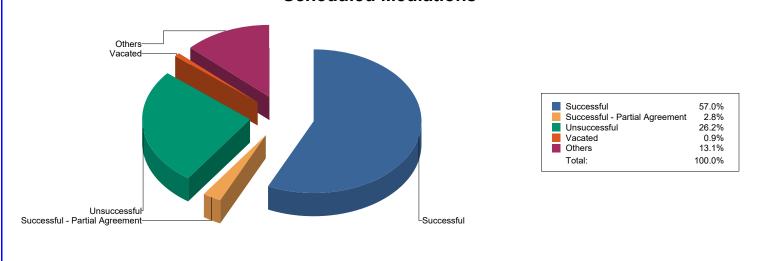
2.2 - Alternative Dispute Resolution: - Last 12 Full Months

2.2.1 - Scheduled Mediations

Cases are grouped based upon resolution type. Pending mediations are labled as 'Outcome Pending'.

Successful	7/2023 0	8/2023 12	9/2023 2	10/2023 6	<u>11/2023</u> 4	12/2023 2	<u>1/2024</u> 7	2/2024 8	3/2024 2	4/2024 3	5/2024 10	6/2024 5	<u>Total</u> 61
Successful - Partial Agreement	1	0	0	2	0	0	0	0	0	0	0	0	3
Unsuccessful	3	5	3	2	1	2	1	3	6	1	1	0	28
Vacated	0	0	0	0	0	0	0	0	0	0	0	1	1
Others	1	2	1	2	2	2	0	0	0	0	3	1	14
Total	5	19	6	12	7	6	8	11	8	4	14	7	107

Scheduled Mediations



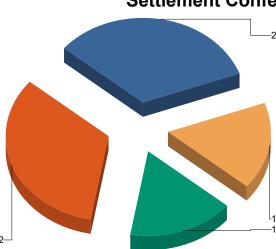
2.2 - Alternative Dispute Resolution: - Last 12 Full Months

2.2.2 - Scheduled Settlement Conferences

Cases are grouped based upon resolution type. Pending settlement conferences are labled as 'Outcome Pending'.

		<u>8/2023</u>	11/2023	3/2024	<u>Total</u>
H812	Heard - Not Settled	0	2	0	2
	Heard - Partially Set	0	0	1	1
	Heard - Settled	1	0	0	1
	Vacated - Stipulation	0	0	2	2
	Total	1	2	3	6

Settlement Conferences





Additional Caseload Statistics

2.3 - Annual Reports and Inventories Filed

The below table shows the number of annual reports, accountings, inventories, and appraisement and record filings in the past 12 full months.

Accounting	<u>7/2023</u> 6	8/2023 12	<u>9/2023</u> 3	<u>10/2023</u> 4	<u>11/2023</u> 0	<u>12/2023</u> 5	<u>1/2024</u> 3	<u>2/2024</u> 11	3/2024 3	<u>4/2024</u> 9	<u>5/2024</u> 5	<u>6/2024</u> 8	<u>Total</u> 69
Annual Report of Guardian	45	42	49	60	53	42	90	84	64	74	75	89	767
Inventories	0	4	1	3	0	0	0	1	3	7	4	15	38
Total	51	58	53	67	53	47	93	96	70	90	84	112	874

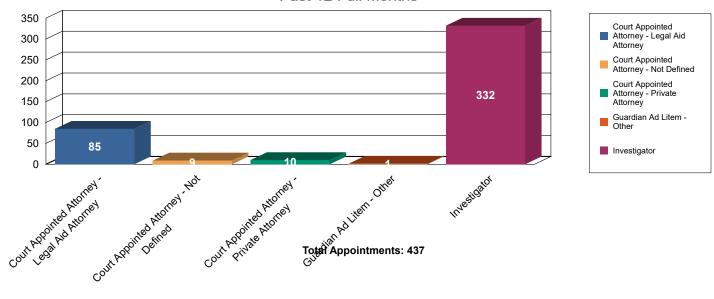
2.4 - Party Representation - Last 12 Full Months

Court appointed Counsel, Guardian Ad Litems, and Investigors for the last 12 months, broken out by the party type.

Court Appointed Attorney - Legal Aid Attorney	7/2023 14	8/2023 13	9/2023 3	<u>10/2023</u> 4	11/2023 3	12/2023 5	<u>1/2024</u> 4	2/2024 7	3/2024 9	4/2024 10	<u>5/2024</u> 7	6/2024 6	<u>Total</u> 85
Court Appointed Attorney - Not Defined	0	0	0	0	1	5	0	1	1	1	0	0	9
Court Appointed Attorney - Private Attorney	0	2	1	2	0	1	1	3	0	0	0	0	10
Guardian Ad Litem - Other	0	0	0	1	0	0	0	0	0	0	0	0	1
Investigator	30	26	35	32	14	15	21	28	36	31	19	45	332
Total	44	41	39	39	18	26	26	39	46	42	26	51	437

Appointment of Counsel

Past 12 Full Months



Please Note: The 'Investigator' category includes appointment of independently contracted private investigators and/or the State Guardianship Compliance Office on a case.

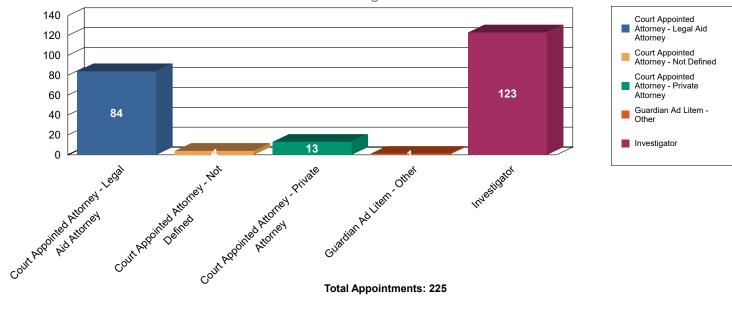
2.4.1 - Active Party Representation

Court appointed Counsel, Guardian Ad Litems, and Investigors for all cases pending active and set for review, broken out by the party type.

Court Appointed Attorney - Legal Aid Attorney	<u>Total</u> 84
Court Appointed Attorney - Not Defined	4
Court Appointed Attorney - Private Attorney	13
Guardian Ad Litem - Other	1
Investigator	123
Total	225

Active Party Representation



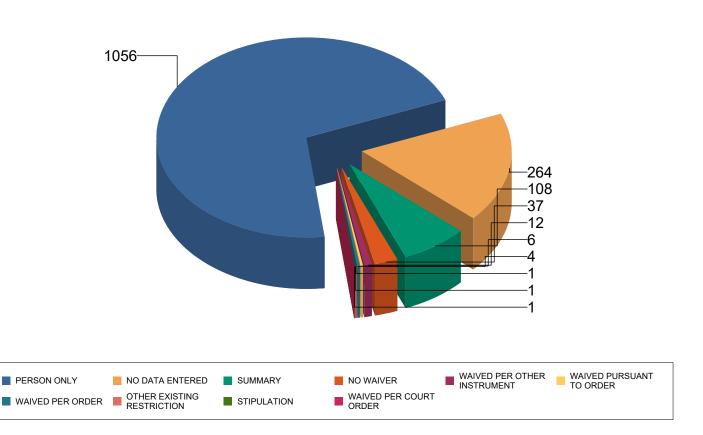


Please Note: The 'Investigator' category includes appointment of independently contracted private investigators and/or the State Guardianship Compliance Office on a case.

2.5 - Blocked Trust Account / Bond Waiver Information

	Total
PERSON ONLY	1,056
NO DATA ENTERED	264
SUMMARY	108
NO WAIVER	37
WAIVED PER OTHER INSTRUMENT	12
WAIVED PURSUANT TO ORDER	6
WAIVED PER ORDER	4
OTHER EXISTING RESTRICTION	1
STIPULATION	1
WAIVED PER COURT ORDER	1
Total	1,490

Waiver Reasons



Compliance Reports

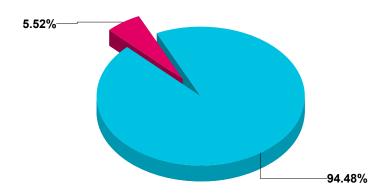
3.1 - Required Guardianship Information Sheet

Confidential Information Sheet

Proper forms of identification for the proposed guardians and proposed protected minor are required, pursuant to NRS 159A.044(2)(c) and NRS 159A.044(2)(h). This document is required one time, at the initiation of every guardianship case.

Compliance rate for 1,395 cases.

Compliant: 1,318 Noncompliant: 77

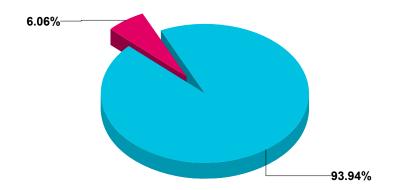


Compliance Reports 3.2 - Letters of Guardianship

Letters of guardianship are issued in every guardianship case, pursuant to NRS 159A.075. This document is required upon the appointment of guardian. If there is a successor guardian, this document may be required more than one time in each case.

Compliance rate for 1,321 cases.

Compliant: 1,241 Noncompliant: 80



Compliance Reports

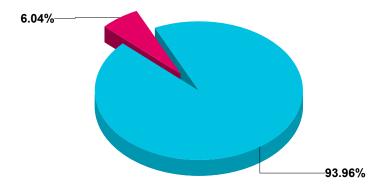
3.3 - Guardians Acknowledgment

Guardians Acknowledgment

Acknowledgment of Duties and Responsibilities are required in every guardianship case, pursuant to NRS 159A.073. This document is required for each guardian upon appointment. If there is more than one guardian, or a successor guardian, this document may be required more than one time in each case.

Compliance rate for 1,193 cases.

Compliant: **1,121**Noncompliant: **72**

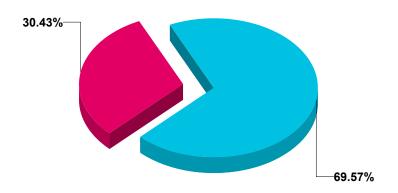


Compliance Reports 3.4 - Annual Report of Guardian

An Annual Report of Guardian is required in every guardianship of the person case, pursuant to NRS 159A.081. The percentage rates capture the number of cases which are in compliance with the annual report milestone in the last 12 months. If there is more than one protected minor in a case, this document may be required more than one time in each case in the last 12 months.

Compliance rate for 907 milestones.

Compliant: **631** Noncompliant: **276**

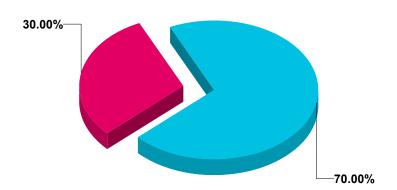


Compliance Reports 3.5 - Annual Accounting

An Annual Accounting is required each year in every guardianship of the estate case, pursuant to NRS 159A.177. The percentage rates capture the number of cases which are in compliance with the annual account milestone in the last 12 months. If there is more than one protected person in a case, this document may be required more than one time in each case in the last 12 months.

Compliance rate for 50 milestones.

Compliant: **35**Noncompliant: **15**

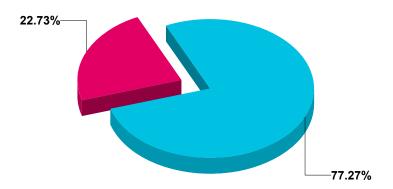


Compliance Reports 3.6 - Inventory

Pursuant to NRS 159A.085, an Inventory is required in every guardianship of the estate case, 60 days after the appointment of guardian, regardless of whether the estate is summarily administered under NRS 159A.076. This document is required one time, at the initiation of every guardianship case.

Compliance rate for 66 cases.

Compliant: **51**Noncompliant: **15**

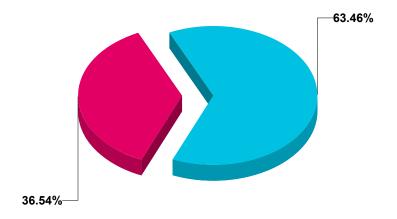


Compliance Reports 3.7 - Proof of Blocked Trust Account

Proof of blocked trust is required in a limited number of guardianship of the estate cases, pursuant to NRS 159A.065. This document is required one time, only when ordered by the court.

Compliance rate for 52 case(s).

Compliant: **33**Noncompliant: **19**

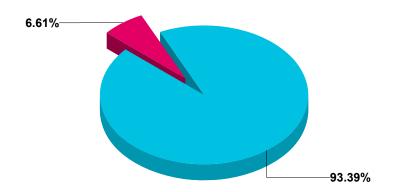


Compliance Reports 3.8 - Certificate of Compliance

A Certificate of Compliance is required when the guardian is ordered to attend a guardianship training class, pursuant to NRS 159A.059. If there is more than one guardian, or a successor guardian, this document may be required more than one time in each case.

Compliance rate for 257 milestones.

Compliant: **240**Noncompliant: **17**

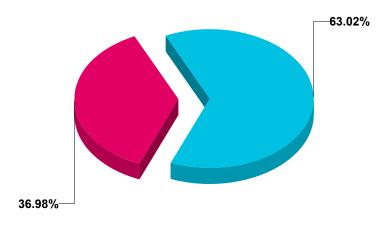


Compliance Reports 3.9 - Order Setting Required Three Year Review Hearing

A review hearing is required every three years in guardianship of the person or summary administration cases, pursuant to Supreme Court ADKT 0507, Rule 11.

Compliance rate for 622 milestones.

Compliant: **392**Noncompliant: **230**



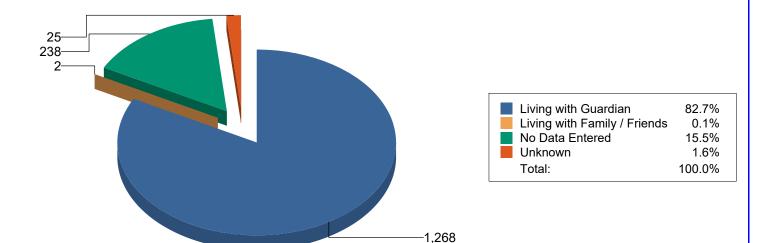
Demographics

4.1 - Protected Minor - Placement

For all pending cases, the chart below shows the percentage breakdown of guardian types in Minor Guardianship cases. Please note: 'No Data Entered' represents those cases that are pending active and awaiting a case disposition, where a placement has not yet been established. 'Unknown' represents those cases in which parties cannot be located and are awaiting an appointment of investigator. Definitions for placement and care are located on Appendix C.

Placement Breakdown

For Protected Minors

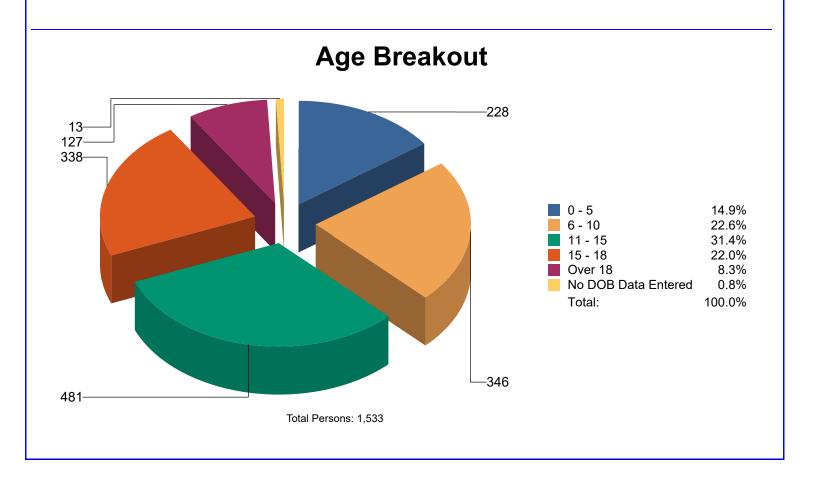


Total Placements: 1,533

Demographics

4.2 - Protected Minor - Age Breakdown

The table and chart below show the breakout in age of protected minors in all pending or set for review cases.

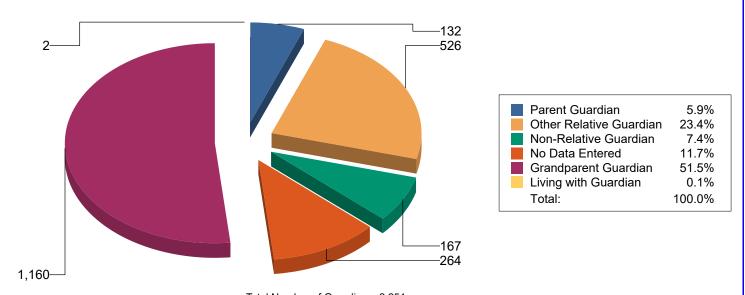


Demographics

4.3 - Guardian Types

For all pending and set for review cases, the chart below shows the percentage breakdown of guardian types in Minor Guardianship cases. Please note: 'No Data Entered' represents those cases that are pending active and awaiting a case disposition, where a guardian has not yet been established.

Types of Guardians



Total Number of Guardians: 2,251
Please note: There may be more than one guardian for the same protected person in some cases.

Appendix A. Statutory Authority for Types of Guardianships

NRS 159A provides for the appointment of 5 different types of Guardian.

1. Guardians of the Person, of the Estate, or of the Person and Estate minors whose home state is this State (NRS 159A.0487)

This is a permanent Guardianship over the Person, Estate or both the Person and Estate. The Guardian must petition the Court before taking action in relation to certain aspects of the Person and/or Estate.

- a. Summary Administration of a Guardianship Estate (NRS 159A.076)
 - Ordinarily a Guardianship of Estate requires annual accountings to be heard on noticed hearing by the Court. However where it appears after payment of all claims and expenses of the guardianship that the value of the protected minor's property does not exceed \$10,000, the Court may dispense with annual accountings and all other proceedings required by this chapter. However the Guardian must notify the Court through an amended inventory should the net estate exceed \$10,000 and file annual accountings from that point on.
- 2. Guardians of the Person or of the Person and Estate for minors who, although not residents of this State, are physically present in this State and whose welfare requires such an appointment (NRS 159A.0487)

This is the same type of Guardianship as described above. However it is the physical proximity in state and the circumstantial requirement of appointment rather than residence which allows the Court to make an order. The powers granted are the same and subject to the same statutory requirements of permission before action is taken.

3. Guardians of the Estate for nonresident minors who have property within this State (NRS 159A.0487)

This describes a guardianship concerned with property held in this state only.

4. Temporary Guardian of the Person, of the Estate, or of the Person and Estate (NRS 159A.052 and 159A.053)

The Court may grant a temporary guardianship over the Person, Estate or both the Person and Estate. This may be granted on an ex parte basis but in such circumstances must be heard not later than 10 days after the date of appointment or the temporary guardianship will expire. The Court may extend the guardianship for no longer than two successive 60-day periods, unless extraordinary circumstances and good cause is shown. The Court shall limit the powers of the Temporary Guardian to those necessary to respond to an immediate medical concern or a substantial and immediate risk of physical harm or financial loss.

5. **Guardians ad litem** (NRS 159A.0487 and 159A.0455)

This is an appointment to advocate for the best interests of the minor and which shall serve until relieved by court order.

Appendix B. USJR - Family Disposition Definitions

Non-Trial Dispositions: A major classification category for family-related case dispositions in which a case is disposed of by a dismissal, default, settlement, withdrawal, transfer, or other non-trial action.

Other Manner of Disposition: A subcategory of family-related non-trial case type dispositions including ones of unknown specificity or dispositions not attributable to one of the other defined family-related disposition categories.

Dismissed for Want of Prosecution: A subcategory of family-related non-trial dispositions involving cases dismissed by the court because the plaintiff, petitioner, or obligee has voluntarily ceased to pursue a case.

Involuntary (Statutory) Dismissal: A subcategory of family-related non-trial dispositions involving cases adjudicated by an order of dismissal being entered because the legal time statute has expired, with no other judgment or order being rendered for the case.

Default Judgment: A subcategory of family related non-trial dispositions involving cases in which the defendant(s) either chose not to or failed to respond to (i.e. answer) the plaintiff's allegations.

Settled/Withdrawn Without Judicial Conference or Hearing: A subcategory of family related non-trial dispositions for cases settled out of court, voluntarily withdrawn from the court docket by the plaintiff, and/or by joint stipulation without a conference or hearing with a judicial officer.

Settled/Withdrawn With Judicial Conference or Hearing: A subcategory of family related non-trial dispositions for cases settled, voluntarily withdrawn from the court docket by the plaintiff, and/or by joint stipulation following a conference or hearing with a judicial officer.

Settled/Withdrawn by Alternative Dispute Resolution (ADR): A subcategory of family related non-trial dispositions involving cases that were referred by the court to programs such as mediation or arbitration and through those processes, were successfully settled and/or withdrawn from the court docket during the reporting period.

Transferred: A subcategory of family-related non-trial dispositions involving cases in which a judicial order transfers a case from one court to another jurisdiction. Transferred does not mean transferring the case from one judge or master to another judge or master within the same court.

Trial Dispositions: A major classification category for family-related case dispositions that involves a hearing and determination of issues of fact and law, in accordance with prescribed legal procedures, in order to reach a judgment in a case before a court.

Bench (Non-Jury) Trial: A subcategory of family related trial dispositions involving a trial in which there is no jury and a judicial officer determines both the issues of fact and law in the case. For statistical purposes, a Bench trial is initiated when an opening statement is made, the first evidence is introduced, or the first witness sworn, whichever comes first, regardless of whether a judgment is reached.

Disposed After Trial Start: A subcategory of family related bench (non-jury) trial dispositions in which a judicial officer determines both the issues of fact and law in the case, but no judgment is reached, typically because the case settles during the trial.

Judgment Reached: A subcategory of family related bench (non-jury) trial dispositions in which a judicial officer determines both the issues of fact and law in the case and a judgment is rendered by the court/judicial officer.

Appendix C: LEVELS OF CARE/PLACEMENTS

Jail/Commitment Facility: Placement in a commitment facility pursuant to a civil protocol which occurs when a person is involuntarily admitted into an acute care, locked, psychiatric hospital for serious mental health impairments pursuant to the provisions of NRS 433A. Placement in a jail results when a person is arrested and incarcerated in a locked detention facility pending criminal disposition.

Locked/Secure Facility: Placement serving persons who are experiencing serious psychiatric disabilities and require a secure, safe and structured living environment in which they may benefit functionally from psychiatric rehabilitation services and progress to a less restrictive level of care. The facility providing long-term care is designed to restrict a resident of the facility from leaving the facility, a part of the facility or the grounds of the facility through the use of locks or other mechanical means unless the resident is accompanied by a staff member of the facility or another person authorized by the facility or the guardian. This does not include a residential facility providing long-term care which uses procedures or mechanisms only to track the location or actions of a resident or to assist a resident to perform the normal activities of daily living. NRS 159.0255

Hospital-Acute Care: Placement in an acute care hospital of a person receiving brief 24-hour inpatient treatment and recovery care for a serious, health condition or trauma.

Out of State Placement: Placement of a resident of the State of Nevada in a location/facility out of Nevada's boundaries in order to meet placement needs or requirements.

Skilled Nursing Home: Placement of a person in a skilled nursing home receiving continuous 24-hour residential support for activities of daily living and nursing support for challenges associate with disabilities. Skilled nursing homes may also provide transitional rehabilitation and medical services for persons transitioning from hospitalization to a lesser restrictive living circumstance. NRS 449.0039.

Group Home: Placement of a person in a private home that furnishes food, shelter, assistance and limited supervision to a person with an intellectual disability or with a physical disability or a person who is aged or infirm. The term includes, without limitation, an assisted living facility. NRS 449.017.

Supportive Adult Residence: Placement maximizes elder or disabled persons independence while providing supplemental services as needed, i.e., medication management, meal preparation, transportation, apartment cleaning, general health care services, 24 hour monitoring. See also NRS449.017.

Host Family / Guardian / Family / Friend: Placement of a person in a family home that allows the living experience of a home setting with a non-relative, relative, guardian or friend who provides housing, meals and services designated in the person's care plan, such as transportation, medication reminders, companionship, socialization, and assistance with activities of daily living.

Independent Living: Placement of a person in their own home living with or without supportive services.